

Insurances Accepted



Intensive Care Coordination facilitates care planning and coordination of services for MassHealth youth, with serious emotional disturbance (SED), under the age of 21, and enrolled in MassHealth Standard or CommonHealth who meet the medical necessity criteria for this service.

Walden School Wraparound

The Community Service Agency for families with a Deaf or hard of hearing member

**Intensive Care
Coordination**

**Family Support and
Training**

Walden School Wraparound

848 Central St.
Framingham, MA 01701
Phone: 508-875-9529
Fax: 508-875-8080
VP: 866-641-1780
email: wrapinfo@tlcdeaf.org



Where Innovation is a Tradition

**Phone: (v) 508-875-9529
(vp) 866-641-1780**

Community Service Agency Services

Intensive Care Coordination (ICC)

ICC is a service that uses the *Wraparound* care planning process to coordinate multiple services and supports for youth with Serious Emotional Disturbance (SED). Involvement and participation in ICC is voluntary.

The Walden School Wraparound Program is designed to serve families with a deaf or hard of hearing member. Our staff are fluent in American Sign Language and knowledgeable about Deaf Community resources.

A *care coordinator* is assigned to work with each youth and family enrolled in ICC. The care coordinator is responsible for working with the youth and family to:

- Complete a risk management and safety plan
- Conduct a comprehensive home-based assessment of the youth's and family's strengths and needs
- Assemble a care planning team of the family's preference made up of formal (e.g. teachers, state agency workers, etc) and natural supports (e.g. friends, neighbors, etc) to help support the youth and family
- Develop an individual care plan (ICP) that guides the family and team in pursuing goals identified by the care planning team
- Make sure services and supports identified on the ICP are in place and coordinated

Family Support and Training

Persons delivering this service are known as *family partners*. A family partner has experience as a caregiver of a youth with special needs. The family partner works closely with the care coordinator (for youth in ICC) to help the parent(s) or caregiver(s) of the youth by:

- Teaching the parent/caregiver how to navigate the child-serving systems
- Identifying available services and supports in the community
- Developing connections with self-help or support groups
- Supporting and coaching the parent/caregiver in reaching goals identified on the ICP



What is Wraparound?

Wraparound is not a service but a process used to create, put in place, and monitor an individual plan that is created specifically to address the needs of a youth and builds on the strengths of the youth, family, team, and community.

Wraparound puts the family at the center of the planning process and builds a team around the family's vision for their child's future.

TO LEARN MORE ABOUT WRAPAROUND:
<http://cecp.air.org/promisingpractices/default.htm>
and download Volume IV.

To make a referral for Intensive Care Coordination services please contact:

Andrea Wohl, MA
V/TTY: 508-875-9529

Ivy Velez
VP: 866-641-1780

Fax: 508-875-8080
Email: wrapinfo@tlcdeaf.org

Someone will return your call within 24 hours to schedule a face to face interview.

Please visit our website at
www.wsdeaf.org/wraparound/